

# "Skip the Stuff" (accessories upon request) Survey

Skip The Stuff is a policy otherwise known as "accessories upon request" which reduces waste by ensuring that restaurant takeout orders do not automatically include single-use accessories such as plastic utensils, straws, condiments, and napkins. Under an Skip the Stuff policy, these items are included only upon request by the customer. There are currently 83 Skip the Stuff laws enacted including two state level laws.

The Downtown Westfield Corporation and Westfield Green Team are interested in understanding your current practices regarding the cutlery and condiments provided in take-out orders. Thank you for completing this form by 3/8/24 (10 minute effort)

\* Indicates required question

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1. *Mark only one oval.*

Option 1

2. Restaurant Name \*

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3. Owner / Manager Name \*

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4. Owner / Manager: phone # or email address \*

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5. As a percentage, How much of your overall business is take-out? \*

\_\_\_\_\_

6. What is your current practice when packaging takeout? \*

*Mark only one oval.*

- Automatically provide cutlery
- Automatically provide condiments
- Automatically provide straws, stirrers and lids
- Provide upon request only
- Other ...if so explain below

7. Other practice ...please explain. If answered above respond N/A \*

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8. NYC , Cranford and Maplewood currently have ordinances in place requiring customers "opt-in" for accessories such as cutlery and condiments. Many on-line food delivery services have already moved to this model. If Westfield were to move to such a model what obstacles, if any, do you foresee? \*

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9. If Westfield were to consider instituting an ordinance what types of actions / support \* would you like to see in from the town to ensure a smooth transition? Check all that apply

*Check all that apply.*

- Signage at the register
- Posters / Stickers for your window front
- Advertisements in local press
- Tabling Events / Handouts explaining the new regulation
- Draft language to add to my restaurant's website / Facebook Group
- Flyer in takeout bag alerting customer to upcoming change
- Work with 3rd party delivery service understands Skip the Stuff
- No additional support is required
- Other ...respond on next question

10. What other support you'd like to see from the town to support a "Skip the Stuff" \* ordinance.

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11. If you have already moved to a customer-request model can you share your \* experience in making the transition over?

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12. Restaurants that operate on an customer "opt-in" model consistently report that they save money and time by not automatically providing single-use materials. \*  
How interested are you in moving to a "Skip the Stuff" model? 10 extremely interested - 1 not interested at all

*Mark only one oval.*

1 2 3 4 5 6 7 8 9 10

Not            Extremely Interested

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